

## Experience

### Apogee Software Ltd / 3D Realms Entertainment

4809 Beltline Road #111  
Mesquite Texas 75150

*April 1994 - Present*

April 1994

January 1995

March 1996

August 1998

January 2000

February 2002

July 2004

December 2006

January 2009

April 2011

July 2012

June 2014

- Started an entry level position doing Customer Support for computer games via telephone.
- Customer Support via faxing and postal mail was added to my daily responsibilities
- Internet Support (email and on-line) added to daily responsibilities.
- Wrote the Linux bash scripts that we used until 2006 that would let a customer email [autohelp@3drealms.com](mailto:autohelp@3drealms.com) and receive interactive emails back for self-help support and assistance.
- Started processing all mail and fax orders entering them in the database, filling them, and mailing them.
- Added all aspects of office manager. Handled ordering of all office supplies and equipment.
- Became the System Administrator for companies in house Red Hat Linux Web Server.
- Expanded web server to 3 Fedora Servers running 10 Domain's and the companies Forum server.
- Managed a Jira task management server
- Created and maintained a Subversion server that would later handle 100s of Gigs of Art/Code/Maps for the computer game *Duke Nukem Forever*.
- Became Assistant to Vice President of Operations. Started handling reconciling of companies American Express Statements, Bank Statements, On-line Sales Reports.
- Managed the move of all web servers to an off site hosting company. Set up Fire Wall, Access Control, as well wrote scripts to monitor all the logs for any suspicious activity.
- Created and launched a new on-line store for the company that is a low maintained store high visibility on-line store.
- Handled all bank statements including the use of Quicken and all banking responsibilities.
- Became responsible for paying all of the companies bills/debts.
- Took over as Project leader for small iPhone games to be released at a later date, Coordinated party's working on the games from home on each other's status.
- Helped with the transition of the Sale of 3D Realms to its new owners. Assisted with the movement of the websites and all financial as well as the closing of the offices and general shut down.

## **Pegasus Web Hosting - Owner / Sole Proprietor**

Garland Texas

February 1997 - Present

- Run and secure 3 Linux servers open to the public with 60 Domains and 30+ Customers
- Update and continuously check servers for any illegal activity, as well as illegal access and security flaws.
- Took over and maintain a php Base Billing management system for automatically Sending monthly billing notices to customers and using it to keep up with all accounting

## **Qualifications**

- Mid-range Accounting Skills
- Fluent with updating and maintaining security of open Linux and windows web servers.
- Team player as well as capable of working independently
- Quick learner, grasp new concepts and able to adapt to change and Self Starter

## **Technical Skills**

- OS: Dos: MSDos (all versions), DrDos; Windows: 3.11 - Vista/XP/7-8, ; Linux Platform: Ubuntu, Red Hat, Debian, Fedora, Gentoo, Mint, Xubuntu, CentOS, and Symbian.
- *PROGRAMMING*: basic, Perl, Bash, Light Java & C++
- *SERVER APPLICATIONS*: Windows Server 2003 w/ Active Directory ,IIS, Exchange; Linux Server Platform w/ LAMP (Linux, Apache, MySQL, PHP)
- *WEB DEVELOPMENT/EDITORS*: HTML, CSS and PHP; CS3, Notepad++ v.5.4.2, Nano, Joe, EditPad Pro.
- *HARDWARE*: Desktop builds, repairs & upgrades; Laptop repairs & upgrades; HD reformats, partitioning, recovery; HP & Xerox printers; Driver installations, troubleshooting.
- *NETWORKING*: Cisco VPN, Remote Desktop, LAN, Wireless and Wired routers, Windows/Linux/Mac networking.
- *TICKETING SYSTEM*: Jira, Bugzilla and TaskFreak V1 & V2
- *ACCOUNTING SOFTWARE*: *Quicken (Home and Business), KmyMoney2, Gnucash*
- *All versions of Office including Open Office and LibreOffice*